

Cancellation Policy



Should you have any questions regarding this policy, the Community Fundraising and Events Team is here to help. Email us at fundraising@strokefoundation.org.au

Stroke Foundation Counterstroke Bellarine – Cancellation Policy

In the event that the Counterstroke Golf Classic is cancelled due to COVID-19, related Victorian Government restrictions, or unforeseen circumstances, we are able to offer a refund for all tickets, minus processing fees (2%). All refunds must be requested in writing to fundraising@strokefoundation.org.au. Refunds may take up to 10 business days to be processed. Please note donations are not refundable.

If you are no longer able to attend your event day, a refund may be issued up to 48 hours prior to the event, minus processing fees (2%). Requests should be made to fundraising@strokefoundation.org.au. Please note that we are not able to refund your ticket, if your cancellation is within 48 hours of the event. Donations are also non-refundable.

If you wish to transfer your ticket to an alternate event or day, please make your request to fundraising@strokefoundation.org.au. Transfer will be accommodated pending availability.